

# Complex Collaboration Consultancy Service

## Information for professionals

### What is the Complex Collaboration Consultancy Service?

The Complex Collaboration Consultancy Service (CCCS) has been established to assist professionals who need to build practice capability when supporting NDIS participants with complex needs. These participants may be experiencing complex interactions with multiple service systems.

The CCCS is a confidential and FREE service and can be provided as a group consult or a 1:1 consult arrangement.

### Who is it for?

This service is for professionals who support a NDIS participant with complex support needs.

- Support coordinators
- Disability support workers
- Allied Health Staff
- Emergency Service Staff

### What can I expect from the 1:1 consultancy service?

1:1 consultancy is for those seeking one to one mentoring to develop your skills, knowledge and confidence over an extended period.

This support will:

- Include up to four sessions via telephone or video conference
- Focus on your goals which are established in the first session
- Allow for reflective practice
- Involve discussion of evidence-based practice tools and resources
- Include a written summary of progress towards your goals

### What can I expect from the group consultancy service?

Designed if you're seeking a group-based approach to develop your skills, knowledge and confidence around a specific participant situation.

A group consult session will:

- Run for one hour via video conference
- Focus on exploring a range of options and solutions to the issues presented
- Involve our multi-disciplinary team with experience that matches your needs
- Allow for more than one professional to attend from the participants care team
- Provide you with a comprehensive consultancy report that contains written recommendations and accompanying tools and resources (where appropriate)

### More information



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