



# care finder

**The care finder program provides specialist and intensive support to help older people understand and access aged care, and connect with other relevant services.**

Care finders support vulnerable older people who would not be able to arrange services without intensive support, and don't have a family member, friends or someone they trust who can help.

## How can the program help?

We connect clients with a dedicated care finder who can help with:

- Talking to My Aged Care on their behalf and arranging an assessment
- Attending and providing support at the assessment
- Finding and short-listing aged care providers in their area
- Completing forms and understanding aged care service agreements
- Checking-in once services are up and running to make sure everything is ok
- Solving other challenges and connecting to supports in the community, such as health, mental health, housing and homelessness, drug and alcohol services and community groups

## Who is this program for?

The care finder program is for vulnerable older people who:

- Have no carer or support person who can help them
- Don't have a carer or support person they feel comfortable or trust to support them
- Are eligible for government-funded aged care

Additionally, they should have one or more of the reasons below for needing intensive support:

- Have difficulty communicating because of language or literacy problems
- Find it difficult to understand information and make decisions
- Be reluctant to engage with aged care or government
- Be in a potentially unsafe situation if they do not receive services

## Where is the program available?

While a national service, we are the care finder provider in the local government areas of:

- |                        |                |                        |                 |
|------------------------|----------------|------------------------|-----------------|
| • Bland                | • Greater Hume | • Lachlan (part)       | • Narrandera    |
| • Carrathool           | • Griffith     | • Leeton               | • Snowy Valleys |
| • Coolamon             | • Hay          | • Lockhart             | • Temora        |
| • Cootamundra-Gundagai | • Hilltops     | • Murrumbidgee         | • Wagga         |
| • Federation           | • Junee        | (excluding Jerilderie) |                 |

## How do I refer someone to the care finder program?

Referral into the program is easy. You can call our dedicated intake line or email us.

 **1300 418 223**       **carefinder@marathonhealth.com.au**