

Position Description

Position Title	Psychosocial Recovery Coach
Classification	Stream D – Direct Service Delivery, Band 1

Purpose of the Role

The purpose of the Psychosocial Recovery Coach is to provide coordination of mental health services for persons experiencing severe and persistent mental illness. The Psychosocial Recovery Coach will work alongside program participants to develop an individual recovery plan. The Psychosocial Recovery Coach is an integral role in building the capacity of participants to access appropriate community supports for their individual needs.

Key Relationships

The Psychosocial Recovery Coach will report directly to the Team Lead, Wellbeing and Psychosocial Services. They will work closely with the Psychosocial Team, the Marathon Health NDIS Team and other external stakeholders involved in an individual's care or provision of services in a participant's plan.

Position Responsibilities

Responsibilities for this position include, but are not limited to:

- Use a client centered approach to assist participants in developing recovery focused goals, and support in the achievement of these goals
- Use assessment tools to support participants to measure growth during their engagement with the program
- Educate participants about their rights and responsibilities, including opportunities to provide feedback on their experience
- Support participants to navigate mental health services, including supporting links to other services
- Support participants with self advocacy, and advocate on their behalf where needed or requested
- Participate fully as a team member
- Develop and foster partnerships with stakeholders, including community mental health, the NDIS and LAC, other Marathon Health staff, family and friends of participants and other service providers involved in a participants care
- Maintain accurate participant documentation and data in accordance with organisational policy
- Other responsibilities as requested by Team Lead or General Manager

Other Duties

- Demonstrate and uphold our values at all times.
- Comply with the Work Health and Safety policies and procedures at all times.
- Undertake continuing professional development as required to ensure job skills remain current.
- Attend/participate in out-of-hours meetings and functions as required.
- Participate in staff activities and processes.
- Identify and participate in continuous quality improvement opportunities.

- Actively participate in annual performance planning and review activities.
- Maintain a working knowledge of all equipment used in the office.
- Other duties as directed from time to time.

Our Values

Staff are expected to demonstrate our **ICARE** values:

- I**ntegrity & Trust
- C**ollaboration & Innovation
- A**chievement & Excellence
- R**espect & Empowerment
- E**mpathy & Understanding

Special Job Requirements

1. National Police Check with a satisfactory outcome and Working With Children Check clearance for paid work
2. NDIS Worker Screening check, qualifications and professional registration as applicable to this role
3. Eligibility to work in Australia
4. Valid Australian Drivers Licence

Note:

This position description is not a duty statement; it is only intended to provide an outline of the key responsibilities of the position. Employees are expected to carry out any duties, within the scope of their ability, that are necessary to fulfill the position objectives.

It is expected that this position description will change over time due to the nature of Marathon Health activities. A flexible attitude to change is expected of staff. Any proposed changes will be discussed with you

I, the undersigned, agree to be employed under the terms and conditions as detailed in this position description.

Signed _____

Date _____

Selection Criteria

- Possess or is willing to undertake and complete Cert IV in Mental Health or equivalent
- Understanding of Recovery Model of Care
- Demonstrated high standard of interpersonal and communication skills, including the ability to adapt services to meet varying cultural needs.
- Demonstrated ability to establish effective workplace relationships with a diverse range of professionals and stakeholders
- Well-developed time management and organisational skills
- Demonstrated ability to work both independently and as part of a team.
- Demonstrated ability to maintain confidentiality at all times.
- Sound computer skills and the ability to adapt to new software applications
- Knowledge of service providers in local area
- Willing to undertake travel