

Position Description

Position Title	Psychosocial Recovery Coach
Location	Dubbo, Bathurst or Walgett
Reports to	Team Lead, Psychosocial and Wellbeing Programs
Hours	75 hours per fortnight
Conditions of Employment:	<ul style="list-style-type: none"> • Western NSW Medicare Local Enterprise Agreement 2013 • Marathon Health Policies and Procedures • Police Check • Position Description • Working with Children Check • Letter of Offer
Incumbent	New Position
Contract Period:	Ongoing

Purpose of the Role

The Commonwealth Psychosocial program is commissioned by Western NSW Primary Health Network to provide time-limited support to individuals living with severe and persistent mental health challenges to:

- connect with services
- receive 1:1 recovery support
- have access to skill building and recovery focused group support, and
- receive support to test their eligibility for NDIS.

Key Relationships

The Psychosocial Recovery Coach will report directly to the Team Lead Commonwealth Psychosocial supports. They will work closely with the Psychosocial Team, and other external stakeholders involved in an individual's care or provision of services in a participant's recovery journey.

Position Responsibilities

Responsibilities for this position include, but are not limited to:

- Use a client centered approach to assist participants, family and their carers in developing recovery focused goals, and support in the achievement of these goals
- Use required assessment tools to support participants to measure growth during their engagement with the program ensuring regular review and completion
- Educate participants about their rights and responsibilities, including opportunities to provide feedback on their experience
- Support participants to navigate mental health services, including supporting links to other services
- Support participants with self advocacy, and advocate on their behalf where needed
- Assist consumers to test eligibility for access to NDIS.

- Work collaboratively with other team members to facilitate the effective operation of the team.
- Facilitate small group activities including living skills, social activities and physical health and recovery focused activities.
- Follow recovery principles and undertake/review home visit safety and risk assessments prior to support; to ensure supports are delivered safely and in the agreed manner.
- Ensure current data, case notes, goals and outcomes information are recorded in the correct place (Mastercare).
- Support individuals through intake and exit of program using recovery principles to conduct relevant assessments
- Consult with Leads and Practice Support regarding complex support issues.
- Develop and foster partnerships with stakeholders, including community mental health, the NDIS and LAC, other Marathon Health staff, family and friends of participants and other service providers involved in a participants care
- Work within Marathon Health's policies and procedures
- Demonstrate commitment
- Other responsibilities as requested by Team Lead or General Manager

Our Values

Staff are expected to demonstrate our **ICARE** values:

- I**ntegrity and Loyalty – be real
- C**ollaboration and Creativity – make connections
- A**chievement and Pride – be proud
- R**espect – demonstrate equality
- E**mpathy – open compassion

Other Duties

- Demonstrate and uphold our values at all times.
- Comply with the Work Health and Safety policies and procedures at all times.
- Undertake continuing professional development as required to ensure job skills remain current.
- Attend/participate in out-of-hours meetings and functions as required.
- Participate in staff activities and processes.
- Identify and participate in continuous quality improvement opportunities.
- Actively participate in annual performance planning and review activities.
- Maintain a working knowledge of all equipment used in the office.
- Comply with Code of Conduct
- Other duties as directed from time to time.

Special Job Requirements

1. Screening including criminal history, working with children check, qualifications, and professional registration may be undertaken prior to commencing employment.
2. Eligibility to work in Australia
3. Valid Australian driver's licence
4. Proof of Covid-19 vaccination or medical exemption

Note:

This position description is not a duty statement; it is only intended to provide an outline of the key responsibilities of the position. Employees are expected to carry out any duties, within the scope of their ability, that are necessary to fulfill the position objectives.

It is expected that this position description will change over time due to the nature of Marathon Health activities. A flexible attitude to change is expected of staff. Any proposed changes will be discussed with you

I, the undersigned, agree to be employed under the terms and conditions as detailed in this position description.

Signed _____

Date _____

Selection Criteria**Essential**

- Possess or is willing to undertake and complete Cert IV in Mental Health or equivalent
- Relevant tertiary qualifications in mental health, health or welfare degree, or Cert IV in mental health and substantial years of relevant experience or equivalent level of expertise attained through previous appointments, service and study.
- An understanding of the recovery- based approach to assisting people with severe and persistent mental illness.
- Demonstrated high standard of interpersonal and communication skills, including the ability to adapt services to meet varying cultural needs.
- Demonstrated ability to establish effective workplace relationships with a diverse range of professionals and stakeholders
- Well-developed time management and organisational skills
- Demonstrated ability to work both independently and as part of a team.
- Demonstrated ability to maintain confidentiality at all times.
- Sound computer skills and the ability to adapt to new software applications
- Knowledge of service providers in local area
- Willing to undertake travel regularly to service outer communities

