

Position Description

Position Title:	Health Linker - WARATAH
Classification:	Stream D - Direct Service Delivery, Band 2

Purpose of the Role

The Wellness and Resilience Achieved Through Allied Health (WARATAH) model of care operates to improve the wellbeing of at risk or vulnerable residents of Murrumbidgee communities and to support a greater resilience towards the multiple risk factors that may impacting on health status and overall wellbeing.

The Health Linker will work alongside Allied health professionals and GPs to address and support the social needs and issues which impact upon a person's health. The Health Linker will take a holistic approach to people's health and wellbeing, supporting people with a wide range of social, emotional and/or practical needs.

The Health Linker will engage in collaborative goal planning, assessment and engagement with the participant in the pursuit of sustaining behaviour change relating to health lifestyle choices, building self-confidence and self-reliance.

Key Relationships

The Health Linker will work with clients, allied health providers, general practitioners, and community and mainstream support services to facilitate access and coordination of relevant support services that address the needs of the individual.

The Health Linker is an employee of Marathon Health and reports to the Portfolio Manager Murrumbidgee services. You will also have a close working arrangement with other Marathon health employees and managers.

You will be required to maintain effective working relationships with other staff employed or visiting to provide services within Marathon Health. You will liaise as necessary with the Marathon Health board members, partner organisations and other service providers, community organisations or individuals who have an interest in Marathon Health.

Position Responsibilities

Responsibilities for this position include, but are not limited to:

- Provide holistic and coordinated support to individuals who are currently receiving support from the WARATAH Program to action care plans and engagement with relevant health and social services.
- In collaboration with the client develop a person-centred support plan with the aim of improving health and wellbeing, introducing or reconnecting people to community groups and statutory and community-based services.
- Support individuals to identify the wider issues that impact on their health and wellbeing, such as financial concerns, inadequate housing, unemployment, isolation and caring responsibilities
- Provide personalised support to individuals, their families and carers to improve health literacy and healthy lifestyle habits and take control of their health and wellbeing.

- Manage and prioritise caseloads in accordance with the needs, priorities and any urgent support required by individuals.
- In collaboration with the GP and/or WARATAH allied health providers participate in case conferencing where required and refer appropriately back to other health professionals/agencies when the persons needs are beyond the scope of the Linker role.
- Ensure all information given is provided in a way that the client, carer and community understand. Obtain feedback from the client, carer and community to check that information was understood.
- Utilise established resources and infrastructure, link closely with local and regional communities and relevant support services
- Capture key information and data to enable tracking of the impact of the Linker role and the impact on their health and wellbeing.
- Report as per Marathon Health and WARATAH guidelines.

Other Duties

- Demonstrate and uphold our values at all times.
- Comply with the Work Health and Safety policies and procedures at all times.
- Undertake continuing professional development as required to ensure job skills remain current.
- Attend/participate in out-of-hours meetings and functions as required.
- Participate in staff activities and processes.
- Identify and participate in continuous quality improvement opportunities.
- Actively participate in annual performance planning and review activities.
- Maintain a working knowledge of all equipment used in the office.
- Other duties as directed from time to time.

Our Values

Staff are expected to demonstrate our **ICARE** values:

Integrity & Trust

Collaboration & Innovation

Achievement & Excellence

Respect & Empowerment

Empathy & Understanding

Special Job Requirements

1. National Police Check with a satisfactory outcome and Working With Children Check clearance for paid work
2. NDIS Worker Screening check, qualifications and professional registration as applicable to this role
3. Eligibility to work in Australia
4. Valid Australian Drivers Licence

Note:

This position description is not a duty statement; it is only intended to provide an outline of the key responsibilities of the position. Employees are expected to carry out any duties, within the scope of their ability, that are necessary to fulfil the position objectives.

It is expected that this position description will change over time due to the nature of Marathon Health activities. A flexible attitude to change is expected of staff. Any proposed changes will be discussed with you.

I, the undersigned, agree to be employed under the terms and conditions as detailed in this position description.

Signed _____

Date _____

Print Name _____

Selection Criteria**Essential**

- Recognised qualifications in Allied Health, Nursing, Community Services, Social Work/Social Science or equivalent.
- Understanding of the wider determinants of health, including social economic and environmental factors and their impact on communities
- Understanding and working knowledge of person-centred practice and development of person-centred plans
- Good understanding of the community services network, skilled in advocating for client access to programs and are able to motivate and model community participation.
- Well-developed communication and interpersonal skills and ability to engage and communicate effectively with people from a culturally and linguistically diverse (CALD) background and Indigenous communities.
- Experience of partnership/collaborative working and of building relationships across a variety of organisations.

Desirable

- Demonstrated competencies in and/or knowledge of the complexities and challenges involved in caring for individuals with chronic health conditions.
- Demonstrated experience in a role/s requiring the application of behaviour change principles, coaching and/or motivational interviewing.