

Position Description

Position Title:	Youth Peer Worker (Identified Role)
Classification:	Stream D - Direct Service Delivery, Band 1

Purpose of the Role

The Youth Peer Worker works directly with young people (aged 12-25), supporting navigation and engagement of mental health services. The role will establish and maintain positive working relationships with young people and their carers to enhance service engagement and experience. The role will work in collaboration with other staff to identify needs and deliver appropriate mental health supports and will support young people on their personal recovery journey through utilising a lived experience perspective.

Key Relationships

The Youth Peer Worker reports to the headspace Centre Manager. You will be required to maintain effective working relationships with other staff employed or visiting to provide services within headspace; the headspace partner organisations; and work closely with other headspace staff and Peer Workforce Coordinator

Position Responsibilities

Responsibilities for this position include, but are not limited to:

- Apply a lived experience lens to service delivery to promote wellbeing and engagement.
- Work collaboratively with the client, their carer/s and other headspace team members to assist with identifying and delivering care needs.
- Participate in the active follow-up of headspace clients to foster positive client experience.
- Provide information and assist in the referral of young people to access appropriate services within headspace and other community organisations.
- Represent headspace at community agency networking meetings, community events and functions which may involve travel out of town, weekend and/or evening attendance.
- Maintain relationships with key stakeholders, including attendance to networking meetings.
- Demonstrate and uphold a commitment to cultural safety, diversity and inclusion.
- Provide consultation on relevant policies and procedures where required.
- Provide individual, organisational and systemic advocacy where appropriate.
- Work collaboratively with other Peer Workers within the organisation to obtain optimum outcomes. This includes but is not limited to participating in regular community of practice and team meetings.
- Engage in individual supervision and demonstrate critical reflection in the delivery of peer support.

Other Duties

- Comply with the Work Health and Safety policies and procedures at all times.
- Undertake continuing professional development as required to ensure job skills remain current.
- Attend/participate in out-of-hours meetings and functions as required.
- Participate in staff activities and processes.

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- Actively participate in annual performance planning and review activities.
- Other duties as directed from time to time.

Our Values

Staff are expected to demonstrate our **ICARE** values:

- I**ntegrity & Trust
- C**ollaboration & Innovation
- A**chievement & Excellence
- R**espect & Empowerment
- E**mpathy & Understanding

Special Job Requirements

1. **This is an identified position.** Marathon Health considers that being Aboriginal and/or Torres Strait Islander is a genuine occupational requirement for this position under *s42 of the Discrimination Act 1991 (ACT)/ s14 of the Anti-Discrimination Act 1977 (NSW)*. Confirmation of Aboriginal and/or Torres Strait Islander Heritage may be required
2. National Police Check with a satisfactory outcome and Working with Children Check clearance for paid work.
3. NDIS Worker Screening check, qualifications and professional registration as applicable to this role
4. Eligibility to work in Australia.
5. Valid Australian Driver's Licence.

Note:

This position description is not a duty statement; it is only intended to provide an outline of the key responsibilities of the position. Employees are expected to carry out any duties, within the scope of their ability, that are necessary to fulfil the position objectives.

It is expected that this position description will change over time due to the nature of Marathon Health activities. A flexible attitude to change is expected of staff. Any proposed changes will be discussed with you.

I, the undersigned, agree to be employed under the terms and conditions as detailed in this position description.

Signed _____

Date _____

Print Name _____

Selection Criteria

Essential

- Identify as Aboriginal and/or Torres Strait Islander
- Personal experience of mental illness and recovery, and the ability to apply a lived experience lens to service delivery.
- Understanding of recovery-orientated practice model.
- Education on delivery Peer work, or willingness to obtain.
- Demonstrated passion for mental health and the ability to positively promote recovery.
- Knowledge of mental health systems or willingness to develop this.
- Willingness to engage in further education and training related to the provision of peer support.
- Ability to navigate computer applications including Microsoft Office programs.

Desirable

- Previous experience providing peer support.
- Previous experience working with young people.
- Tertiary qualification in peer work, mental health, community services or equivalent experience.